

Policy Directive pursuant to the Health Insurance Law (No 11 of 2013) of the Emirate of Dubai
Policy Directive Number 01 of 2017 (PD 01/2017)

Subject of this Policy Directive	Medical facilities for Hatta population
Applicability of this Policy Directive	This Directive applies to all existing and new policies issued by HIP's (Insurer's) and applies to all TPA networks
Purpose of this Policy Directive	To require all HIP's (TPA's and Insurer's) to Include Hatta Hospital within their medical provider network due to lack of services in the area
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Publication date	12 th of February 2017
This document replaces	Not applicable
This document has been replaced by	Not applicable
Effective date of this Policy Directive	Immediately upon publication
Grace period for compliance	None

Preamble

The Health Insurance Law 11 of 2013 of Dubai was established by UAE Vice President, Prime Minister and Ruler of Dubai His Highness Sheikh Mohammed bin Rashid Al Maktoum to support the Dubai health sector in providing affordable and accessible healthcare to the community.

Following the note on accessibility, there is a small population in Hatta that is underserved and lacking accessibility to medical providers, with the closest one after Hatta hospital being over 50 kilometers away. Therefore going forward all medical insurers and TPA's are required to include the Hatta Hospital in their medical provider networks as of 1/1/2017.

Objectives of this Policy Directive

- Indicate to the market the requirement to include Hatta Hospital in all HIP Medical Provider Networks
- Clarifying the network level Hatta hospital must be included under

Requirement & Mechanism for payments

As most of you have already received and are aware of the DHA prices and contracts that have been circulated and signed in the past months, Hatta hospital will be required to be included under direct billing for all elective and emergency treatment. Pricing will be as per standard DHA price list and the standard contracts that most of you have already signed. Your insured member's should be covered at Hatta hospital as of 1/1/2017.

Network Level

As mentioned above, the closest medical provider after Hatta Hospital is over 50 kilometers away, therefore Hatta Hospital will need to be included in all networks. This is mandated to all DHA Permitted Medical insurer's (both Pl's and Non-Pl's) and Third Party Administrator's immediately.